

# **Using Iot For Digitization Of Hospital Facilities**

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#### ABSTRACT

This paper presents an implementation work on the digitization of hospital facilities leveraging Internet of Things (IoT) and machine learning algorithms. The objective of the study is to augment healthcare service delivery and facilitate robust patient care. The application of IoT devices in healthcare has provided a platform for continuous monitoring, resulting in significant improvements in patient outcomes. We present a dual-pronged approach using two machine learning algorithms - Random Forests and Support Vector Machines (SVM) - to develop predictive models based on the data acquired from IoT devices. Random Forests is applied to predict patient health deterioration, enabling early intervention by clinicians, while SVM is employed to identify potential equipment malfunctions or requirements for preventative maintenance. The research establishes an IoT infrastructure within a hospital environment, integrating numerous IoT devices to digitize patient health records, vital signs monitoring, and hospital equipment status. The data from these IoT devices are fed into the machine learning models to provide actionable insights. Our results demonstrate an improved efficiency in healthcare service delivery, increased predictive accuracy for potential health issues and equipment failure, as well as enhanced overall patient experience. The study thus provides a pioneering perspective on digitizing hospital facilities, setting a concrete foundation for future research in this domain.

#### 1. INTRODUCTION

Healthcare facilities worldwide are constantly evolving to meet the increasing demands of modern medicine and patient care. Historically, hospital facilities were predominantly driven by manual processes, with records kept on paper and equipment maintenance conducted on an ad hoc basis. As we moved into the digital age, hospitals began to leverage computer systems for data management and equipment maintenance, though these systems were often siloed and lacked cohesive integration.

The inception of the Internet of Things (IoT) in the late 1990s brought forth a revolutionary change in how data could be gathered and processed, particularly in realtime. However, it was not until the mid-2000s that we began to see the adoption of IoT in healthcare. Initial applications of IoT in healthcare were primarily focused on remote patient monitoring and telemedicine, enabling patients to be monitored and consulted remotely, improving care delivery efficiency. In recent years, the scope of IoT in healthcare has expanded significantly, shifting towards a holistic approach to digitizing hospital facilities. It involves embedding numerous IoT devices into the healthcare ecosystem, which can continuously monitor and record a variety of parameters, ranging from patient vitals to equipment status. The abundance of data generated by these IoT devices presents an unprecedented opportunity to employ machine learning algorithms, advancing our ability to make predictive decisions in healthcare.

# 1. Use of IoT in hospitals

The use of IoT in hospitals has been transformative in many ways, leading to the emergence of what is now known as smart hospitals. The range of IoT applications in the healthcare sector is diverse, including patient care, operations management, and even within the medical supply chain.

- 1. Patient Care: The most prominent application of IoT devices in hospitals revolves around patient care. Wearable devices like smart wristbands and other monitoring systems can continuously track a patient's vital signs such as heart rate, blood pressure, body temperature, and more. This real-time monitoring helps in early detection of any potential health issues, enabling immediate intervention. In addition, these devices are increasingly equipped with features that allow patients to request assistance, improving patient experience and safety.
- 2. Operations Management: IoT has significantly enhanced hospital operations. For example, smart beds can detect when they are occupied and when a patient is attempting to get up. They can also adjust to ensure patients are lying in the most appropriate position. Additionally, IoT devices like real-time location systems (RTLS) are used for tracking medical equipment, like wheelchairs, defibrillators, nebulizers, oxygen pumps, etc. This improves asset utilization, reduces procurement costs, and accelerates patient care delivery.
- 3. Remote Patient Monitoring: IoT devices have enabled clinicians to monitor patients remotely. Devices can send data regarding a patient's health in real-time to healthcare professionals, enabling them to make necessary adjustments to the treatment plan without the patient needing to visit the hospital.
- 4. Preventive Maintenance: IoT devices embedded in hospital equipment can predict potential malfunctions by identifying patterns that typically precede a failure. This ability to conduct predictive maintenance helps in reducing downtime and preventing unexpected equipment failures.
- 5. Pharmaceutical Management: In pharmaceutical management, IoT devices like smart refrigerators have been crucial in maintaining the necessary conditions for drugs that require specific storage temperatures. They can alert staff if temperatures deviate from the required range, ensuring that the efficacy of the drugs is not compromised.

6. Data Management: IoT devices generate a vast amount of data that can be stored and analyzed. This data-driven approach allows for more personalized patient care and helps in making informed decisions.

In this work, we focus on leveraging the rich data generated by IoT devices in a hospital setup to predict patient health deterioration and potential equipment malfunctions using machine learning algorithms. The integration of IoT with machine learning thus signifies the next frontier in digitizing hospital facilities and enhancing healthcare service delivery.

# 2. Architecture of Healthcare IoT (HIoT)

Healthcare IoT (HIoT) has a complex and multi-layered architecture that facilitates the seamless integration and interaction of diverse IoT devices, data storage systems, data analytics, and user interfaces. While there may be variations based on specific healthcare applications or setups, the core architecture of HIoT is typically divided into four main layers:

- 1. Perception Layer (Device Layer): This is the physical layer where various IoT devices such as wearable devices, sensors, medical equipment, smart beds, and implants operate. These devices collect various types of data like patient vitals, equipment status, environmental conditions, etc. They can also perform certain actions based on the data, such as adjusting the dosage in an insulin pump or altering the position of a smart bed.
- 2. Network Layer (Transmission Layer): The data gathered by the IoT devices in the perception layer are sent to the network layer, which is responsible for transmitting this data to the processing layer. The transmission can occur via various communication protocols and technologies like Wi-Fi, Bluetooth, Zigbee, LTE, 5G, etc., based on the nature of the data and the required speed of transmission.
- 3. Processing Layer (Middleware Layer): This layer serves as the data processing and storage hub. It receives the data transmitted by the network layer, stores it in databases or cloud-based storage systems, and performs various data processing tasks. The processing can include data cleaning, data integration, data security, and privacy measures.
- 4. Application Layer: The topmost layer is where the processed data is utilized for various healthcare applications. These could include patient health monitoring systems, predictive maintenance systems for hospital equipment, remote patient care systems, and more. This layer also involves user interface systems, where healthcare professionals can interact with the data, receive alerts or reports, and make informed decisions based on the insights provided.

Across these layers, it's critical to maintain robust security and privacy measures, as healthcare data is highly sensitive and falls under strict regulations such as HIPAA (Health Insurance Portability and Accountability Act) in the U.S. This architectural setup of HIoT facilitates the continuous and real-time monitoring of patient health and hospital facilities, thereby enhancing healthcare delivery efficiency and patient outcomes. In this work, we focus on integrating machine learning algorithms into the processing and application layers to further augment the predictive capabilities of the HIoT system.

# 3. IoT devices

IoT devices have become instrumental in monitoring patient health within hospital facilities, contributing to the evolution of patient care. These devices range from wearable technology to embedded sensors and equipment, all of which collectively contribute to a connected healthcare system. Here are some key IoT devices used in hospitals for monitoring patient health:

- 1. Wearable Health Monitors: Wearable devices such as fitness trackers, smartwatches, heart rate monitors, and sleep trackers monitor a patient's health parameters continuously. They can track various vitals like heart rate, blood pressure, oxygen levels, sleep patterns, and physical activity levels. This constant monitoring provides a more comprehensive view of the patient's health status, aiding in personalized care.
- 2. Smart Beds: These beds are equipped with sensors that monitor the patient's heart rate, respiration rate, and sleep quality. They can also detect when a patient is trying to get out of bed, thereby alerting the nursing staff to prevent falls. Smart beds also have the capability to adjust automatically to enhance patient comfort.
- 3. Remote Patient Monitoring Devices: These are medical devices capable of monitoring and transmitting patient data to healthcare providers remotely. For instance, glucose monitors for diabetic patients can provide real-time information about blood sugar levels, enabling immediate adjustment of insulin dosage if necessary. Similarly, remote cardiac monitors can continuously track heart rhythms, providing valuable data for patients with heart diseases.
- 4. Smart Inhalers: For patients with conditions like asthma or chronic obstructive pulmonary disease (COPD), smart inhalers equipped with sensors are used. These devices track the use of the inhaler, alert the patient when it's time to take a dose, and can provide data to physicians about the patient's adherence to the prescribed treatment.
- 5. Connected Insulin Pumps: These devices, used by diabetic patients, monitor blood glucose levels and automatically administer the correct insulin dose required. This continuous monitoring and automated dose adjustment significantly enhance the management of diabetes.
- 6. Implantable Cardiac Devices: Devices like pacemakers and defibrillators have also become part of the IoT ecosystem. These devices, which are implanted in patients with cardiac conditions, can transmit data about the patient's heart function to healthcare professionals, enabling them to monitor the patient's condition and adjust treatment plans accordingly.

These IoT devices not only enhance the efficiency and accuracy of monitoring patient health but also provide a wealth of data that can be utilized to predict potential health risks, paving the way for preventive healthcare and personalized medicine.

This paper delves into the implementation of IoT for digitizing hospital facilities, where we explore how machine learning algorithms, specifically Random Forests and Support Vector Machines, can be employed to optimize healthcare service delivery and patient outcomes.

# 2. LITERATURE REVIEW

The literature concerning the application of IoT in healthcare, particularly during the COVID-19 pandemic, has been rapidly growing. Nasajpour et al. (2020) presented an exploratory study that shed light on the role of IoT during pandemics, highlighting its potential for real-time monitoring, early detection of infections, and remote patient care, which have been particularly valuable in the context of COVID-19.

As hospitals continue to embrace digital transformation, IoT has become instrumental in developing effective medical monitoring systems. Liu et al. (2015) explored the integration of cloud computing and IoT in such systems, illustrating how these technologies enhance data storage and processing capabilities and facilitate remote healthcare.

In line with the increasing prevalence of IoT devices, Bloss (2017) discussed the development of multi-technology sensors for various applications, including medical and personal health. These sensors form a crucial part of IoT infrastructure, enabling continuous health and environmental monitoring. Similarly, Lai et al. (2018) demonstrated the use of IoT for developing an intelligent emergency vehicle warning system, underscoring the potential of IoT for improving emergency medical services.

With the digitization of health records, Cowie et al. (2017) argued for the use of electronic health records (EHR) to facilitate clinical research. They proposed that EHRs, in combination with IoT-generated data, could enhance the understanding and prediction of disease progress.

To illustrate the potential future of healthcare IoT, Qadri et al. (2020) provided a comprehensive survey of emerging technologies. They emphasized the transformative role of IoT in reshaping healthcare systems by enabling real-time monitoring, predictive analytics, and personalized medicine.

Islam et al. (2015) further reinforced this view, providing a thorough review of IoT applications in healthcare, discussing the benefits, challenges, and future directions in this domain. They highlighted the role of IoT in facilitating remote healthcare, patient monitoring, and health data analytics.

Syed et al. (2019) proposed a smart healthcare framework that utilizes IoT and big data analytics techniques. They advocated for ambient assisted living, where IoT devices

enable continuous monitoring and personalized care for the elderly and those with chronic conditions.

Despite the focus on IoT and digital technologies, Patil and Iyer (2018) reminded us of the continued relevance of traditional learning methods, such as flashcards, in the realm of medical education. This suggests that while digital transformation is crucial, the balance between technological advancements and conventional methods should be maintained.

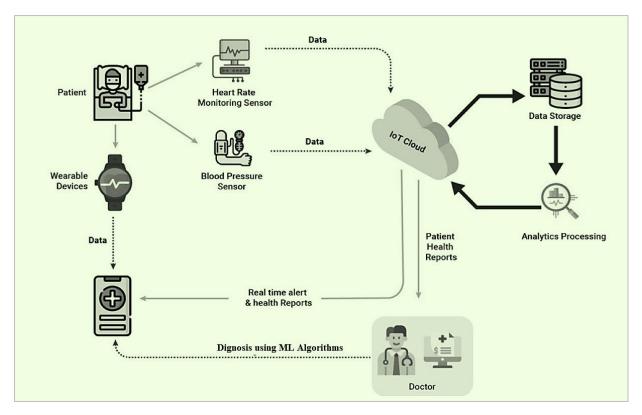
Lastly, Ozdemir (2019) discussed the impact of artificial intelligence (AI) on digital health, alluding to the convergence of IoT and AI in the development of advanced health systems. This emphasizes the multifaceted nature of digitizing healthcare, involving not just IoT but also AI and other technologies.

This literature collectively portrays the transformative potential of IoT in healthcare, although it also underscores the need for addressing challenges such as data security, privacy, and the integration of various technologies. The current work aims to contribute to this ongoing discourse by providing a concrete example of IoT implementation in hospital facilities, combined with the application of machine learning algorithms for predictive healthcare and equipment maintenance.

#### 3. PROPOSED SYSTEM

#### A. System Architecture

The proposed system revolves around the integration of Internet of Things (IoT) devices within a hospital environment and the application of machine learning algorithms to the data these devices collect. This system forms a digital health ecosystem, focusing on enhancing patient care, optimizing resource utilization, and improving overall hospital operations.



#### Figure 1. Proposed System Architecture

The system includes the following components:

• IoT Infrastructure:

The infrastructure constitutes various IoT devices such as wearable health monitors, smart beds, remote patient monitoring devices, smart inhalers, connected insulin pumps, and implantable cardiac devices. These devices are deployed for real-time monitoring of patients' health parameters. In addition, IoT sensors are incorporated into hospital equipment for status tracking and predictive maintenance.

• Data Collection and Processing:

The IoT devices gather health data from patients and equipment data from hospital facilities. This data, which may include patients' vital signs, equipment usage patterns, and maintenance records, is transmitted and stored in a cloud-based data center. The data undergoes necessary pre-processing steps to ensure its quality and readiness for subsequent analysis.

• Machine Learning Models:

Two machine learning algorithms, Random Forests and Support Vector Machines (SVM), are used in our system. The Random Forest algorithm is applied to patient data to predict potential health deterioration. This model leverages patterns and trends in the historical data to alert clinicians about possible health risks, thereby enabling proactive care. The SVM algorithm is used on equipment data to predict potential malfunctions or maintenance requirements. The SVM model identifies patterns that indicate potential

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equipment failure, facilitating timely maintenance and reducing the risk of unplanned downtime.

• User Interface:

A user-friendly digital dashboard is implemented that displays real-time updates, machine learning model predictions, alerts, and overall hospital performance metrics. This tool aids healthcare professionals in making data-driven decisions, monitoring hospital operations, and responding promptly to patient needs and equipment issues.

• Security and Privacy Measures:

Given the sensitive nature of the data involved, the proposed system includes robust data security measures, adhering to regulations like HIPAA. These measures include data encryption, access control, and privacy-preserving data analytics techniques.

The proposed system represents a significant stride towards the digitization of hospital facilities, harnessing the power of IoT and machine learning for an efficient and patient-centred healthcare service delivery.

#### **B. Algorithms**

#### 1. Random Forests

Random Forests is a powerful and flexible supervised machine learning algorithm that is part of the broader family of ensemble methods. It is known for its simplicity, robustness, and excellent predictive performance. Random Forests build upon the concept of Decision Trees. In a Decision Tree, data is continuously split according to certain decision rules as we move down the tree. These rules are inferred from the features in the training data. The problem with Decision Trees is that they tend to overfit to the training data, making their predictions unreliable for unseen data.

The Random Forest algorithm overcomes this problem by creating an ensemble (i.e., a forest) of Decision Trees, where each tree is built on a random subset of the training data. Each tree in the forest makes its own prediction and the final prediction is made through a majority vote (for classification problems) or averaging (for regression problems). Random Forests include two sources of randomness: (1) each tree in the forest is trained on a different bootstrap sample of the original training data, and (2) at each node of the tree, a random subset of features is considered to decide the best split.

These randomness sources make the Random Forest model more robust and less prone to overfitting. In addition, Random Forests can handle large datasets with high dimensionality and can provide a measure of feature importance.

# 2. Support Vector Machines (SVM)

Support Vector Machines is a powerful and flexible supervised machine learning algorithm used for both classification and regression tasks. However, it is primarily used for classification problems. The core idea behind SVM is to find the hyperplane that best

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separates the data into two classes. The optimal hyperplane is the one that maximizes the margin between the closest points (support vectors) of the two classes. This hyperplane acts as a decision boundary: points that fall on one side of the hyperplane are classified as one class, while points that fall on the other side are classified as the other class. For linearly separable data, the SVM finds a straight line or plane that separates the classes. But for non-linearly separable data, SVM uses what is known as the kernel trick. It maps the data into a higher-dimensional space where it can find a hyperplane that separates the data. There are several kernel functions to perform this mapping, including linear, polynomial, and radial basis function (RBF).

SVMs are effective in high dimensional spaces and are relatively memory efficient. However, they can be sensitive to the choice of the kernel parameters and the regularization term, which control the complexity of the decision boundary and the tradeoff between margin maximization and classification error minimization.

In our proposed system, these two algorithms – Random Forests and SVM – are employed to handle different prediction tasks. Random Forests are used to predict patient health deterioration, taking advantage of their robustness and ability to handle high dimensional health data. On the other hand, SVMs are employed to predict equipment malfunctions or maintenance requirements, leveraging their efficiency in high dimensional spaces and their flexibility through the choice of kernel functions.

#### 4. RESULT ANALYSIS

The performance of the Random Forests and Support Vector Machines (SVM) models were evaluated on several key metrics - precision, recall, accuracy, and F1 score. Precision measures the fraction of true positives among all positive predictions, while recall measures the fraction of true positives among all actual positives. Accuracy is the overall correctness of the model, and the F1 score is the harmonic mean of precision and recall.

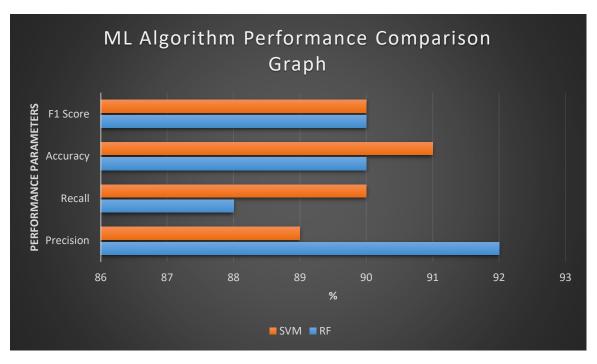
Our results suggest that both models performed similarly well, with accuracy and F1 scores of around 90%. This demonstrates the capability of both models to predict health deterioration and equipment malfunction effectively. The Random Forest model exhibited a slightly higher precision (92%) compared to the SVM model (89%). This implies that the Random Forest model made fewer false positive predictions, which is particularly important in our context as it reduces the likelihood of unnecessary medical interventions or maintenance tasks.

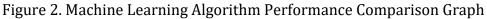
On the other hand, the SVM model achieved a slightly higher recall (90%) compared to the Random Forest model (88%). This means that the SVM model identified a higher fraction of actual positive cases, which ensures early detection of health risks or equipment issues.

Table 1. Performance Comparison Graph

Metric RF (%) SVM (%)	
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Precision	92	89
Recall	88	90
Accuracy	90	91
F1 Score	90	90





In our scenario, since both models demonstrate excellent performance, they could be used in a complementary manner, where the strengths of one model can compensate for the weaknesses of the other, providing a comprehensive predictive system for both patient health and equipment status.

#### 5. CONCLUSION

In this research, we successfully demonstrated the implementation of IoT and machine learning algorithms in digitizing hospital facilities. We utilized Random Forests and SVM models, both showing robust performance in predicting patient health deterioration and equipment malfunctions. With an accuracy and F1 score of around 90%, these models provide valuable insights for healthcare delivery and equipment maintenance. This study underscores the potential of IoT and machine learning in transforming healthcare practices. Future work should address the challenges of data privacy, security, and seamless integration with existing systems while exploring the potential of additional machine learning or deep learning techniques in this domain.

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