



Issues And Opportunities Faced By Researchers Conducting Qualitative Tourism Research In India

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ABSTRACT

Qualitative research methods served as the foundation for studying tourist experiences while examining stakeholder perspectives along with cultural interactions especially within India's diverse environment. The effectiveness of qualitative studies faced barriers because researchers encountered methodological and ethical and accessibility challenges. The resolution of these problems became crucial to enhance research adaptability and secure relevant findings that supported sustainable tourism development. The research analyzed the primary difficulties and chances that researchers encounter when performing qualitative tourism studies in India. The study analyzed methodological challenges and ethical concerns and accessibility limitations through its examination of emerging research approaches such as digital ethnography and interdisciplinary research and AI-based analysis for improving Indian tourism sector qualitative research frameworks. The research adopted a qualitative design with 20 interviews conducted through semi-structured online sessions among Indian tourism researchers along with academicians and experts from universities and tourism organizations. Research on qualitative tourism in India encounters three main barriers which include strict research methodologies alongside limited researcher access to participants and ethical challenges that hinder effective study outcomes. The research findings established that combining novel research strategies with digital training for data literacy along with adaptable data gathering approaches would strengthen Indian qualitative tourism investigations. The study made important contributions to improving both qualitative research methods and ethical standards while promoting new methodological approaches for the Indian tourism industry.

Keywords: Qualitative tourism research, tourism research challenges, India tourism industry, transformative tourism, cultural heritage tourism, sustainable tourism, digital ethnography, interdisciplinary research, community-based tourism, participatory research.

INTRODUCTION

Tourism research encompasses the study of travel patterns, tourist behavior, destination management, and the socio-economic and environmental impacts of tourism. The tourism industry relies on research to develop its policies and marketing strategies and sustainable development plans because it reveals changing consumer preferences and economic impacts and cultural patterns. The deep perspectives and emotional experiences of tourists as well as their lived encounters become accessible through

qualitative research methods which provide a more enriched understanding of their behaviors (Phillimore and Goodson, 2004). Qualitative research enables investigators to study essential subjective elements such as cultural perceptions and satisfaction and motivational factors because these elements provide complete understanding of tourism encounters. India's tourism industry, contributing \$199 billion to GDP in 2022 offers diverse opportunities through cultural heritage sites like the Taj Mahal, eco-tourism in the Western Ghats, and spiritual tourism in Varanasi. Additionally, the rise of digital platforms such as Incredible India and MakeMyTrip has enabled data-driven qualitative research on traveler behavior and preferences. The statistics show that tourism in India changes constantly. During 2022 India welcomed 6.19 million foreign visitors which represented a major increase from the previous year's levels. Domestic tourism also saw significant activity, with 677 million visits recorded in 2021, marking an 11.05% increase from 2020. The rapid rise in tourism demands thorough qualitative research that will help identify the fundamental elements behind these trends while creating effective solutions for their associated challenges (Jamal and Hollinshead, 2001). Qualitative researchers best reach their research goals by dedicating thorough attention to local community members alongside policymakers and stakeholders to discover complex tourism-related societal and economic details.

Tourism research uses both number-based and personal data techniques to study the different parts of the tourism business. Through Quantitative Research numerical data analysis researchers learn about tourism development patterns and learn what visitors want as well as how tourism benefits the economy. The method uses organized questionnaires to study visitor statistics and analyzes big data to track destination results and spending behavior. The actual number of tourists who arrive or the percentage of hotel rooms that guests occupy shows us how well the tourism industry performs and changes in customer interest levels. Qualitative Research delves into the experiential, cultural, and socio-psychological aspects of tourism.

The Asian tourism research faces methodological rigidity when researchers depend on traditional frameworks instead of using flexible approaches such as participatory research and digital ethnography. The research on accessible tourism stakeholder attitudes which demonstrates a requirement for inclusive research methods. Through the analysis of online reviews customers felt about Indian cultural tourism. According to Lu and Nepal (2009) sustainable tourism research shows qualitative studies about sustainability primarily analyze policy management without addressing tourist experiences or cultural interactions. Sims (2009) conducted research on local food authenticity in tourism while stressing that sustainable tourism depends heavily on how tourists experience and perceive place-based activities. According to Dolnicar et al. (2008) the design of eco-tourism policies requires understanding environmentally friendly tourists through qualitative research of their motivations and preferences.

AIM AND OBJECTIVES

Aim

The study aims to explore the key issues and opportunities faced by researchers conducting qualitative tourism research in India, examining methodological challenges, ethical considerations, and emerging research avenues.

Objectives

1. To identify and analyze the key challenges that researchers face in conducting qualitative tourism research in India.
2. To explore the emerging opportunities in qualitative tourism research, including the role of digital ethnography, interdisciplinary approaches, and community-based research.
3. To recommend strategies for enhancing the effectiveness of qualitative tourism research in India.

Research Questions

1. What are the key challenges faced by researchers conducting qualitative tourism research in India?
2. How can emerging research approaches, such as digital ethnography, interdisciplinary methods, and community-based research, enhance qualitative tourism studies in India?
3. What strategies can improve the effectiveness of qualitative tourism research in India?

METHODOLOGY

The research design incorporates semi-structured online interviews which will collect information from Indian tourism researchers alongside academicians and industry experts. The researcher selects participants through purposive sampling methods to gain insights from professionals who actively work in qualitative tourism research. Researchers at universities and independent researchers and tourism professionals make up the sample which focuses on qualitative research in India's tourism sector. The research study interviews 20 participants who consist of tourism researchers alongside academicians and experts from Indian universities and independent research institutions together with tourism organizations. The study employed purposive sampling to choose participants who were currently conducting qualitative tourism research.

The interviews were conducted through Zoom and Microsoft Teams and Google Meet to provide participants from different locations the chance to exchange their experiences without physical barriers. Open-ended interviews allowed participants to explore methodological challenges and ethical concerns and participant access issues and digital research influence in tourism studies. By using this method researchers obtained detailed first-hand responses which provide essential insights into qualitative research methods in the tourism sector.

Data Analysis Method: Thematic Analysis

The interview data will undergo thematic analysis through which the responses will receive transcription before systematic coding takes place. The analysis will identify main themes which researchers will then categorize to understand patterns in the difficulties and advantages of Indian tourism research. The analytical approach provides researchers with an organized way to understand qualitative research processes in tourism.

RESULTS AND ANALYSIS

The thematic evaluation of interviews conducted with tourism scholars and industry specialists and academic professionals in India exposed various difficulties and prospects which researchers face when conducting qualitative tourism research. The analysis

divides the findings into three primary sections that include methodological obstacles and ethical and accessibility limitations as well as new research prospects.

METHODOLOGICAL CHALLENGES IN QUALITATIVE TOURISM RESEARCH

Researchers face a major obstacle because traditional research methods control the field of qualitative research exploration. Research methodology templates used by many scholars create predetermined structures which restrict both creative approaches and contextual understanding. Participants identified a gap in Indian tourism studies because of the absence of methodological experimentation which includes bricolage and arts-based research. Data collection proved to be a significant challenge that researchers faced during their studies.

Ethical and Accessibility Concerns

The interview participants identified various ethical problems in tourism research such as obtaining voluntary consent from participants and ensuring privacy protection and cultural responsiveness. Local residents demonstrated reluctance toward participating in research interviews because they feared how their stories would be utilized. The research participants pointed out that power dynamics could affect respondents from tourism-dependent regions who adapted their answers to fit what they thought researchers wanted to hear. Researchers emphasized accessibility issues because remote locations typically do not have the suitable digital infrastructure required for virtual interviews. The researchers faced difficulties reaching rural and tribal communities because they did not have reliable internet connectivity or digital skills.

Emerging Opportunities for Qualitative Research in Tourism

The research participants discovered new possibilities for qualitative tourism research in India despite facing various obstacles. Digital ethnography and social media analysis together with participatory research methods emerged as promising approaches to study tourism experiences and behavioral patterns and cultural narratives beyond traditional field research. Interdisciplinary teamwork emerged as a fundamental opportunity that researchers identified. Researchers should implement flexible innovative research approaches to improve the depth and impact of qualitative studies in India's modernizing tourism industry.

DISCUSSION

The results obtained from online qualitative interviews match the study's main purpose of identifying primary research obstacles and opportunities in India and suggesting methods to boost research effectiveness. The research findings combine with the study aims to create a thorough comprehension of the study's effects.

Challenges in Conducting Qualitative Tourism Research in India

The first research objective sought to discover and analyze the main problems researchers face when conducting qualitative tourism studies in India. Many researchers face difficulties when conducting qualitative tourism research because they remain strictly bound to predetermined research templates. Limited methodological innovation becomes evident in the research because researchers stick to predefined research templates which restrict deep exploration of complex tourism phenomena. The

qualitative research should support methodological pluralism but Indian tourism studies continue to limit their use to structured qualitative approaches which fail to include visual ethnography and digital storytelling or participatory methods. Previous research confirms the complex socio-cultural elements affecting tourism research in India because language barriers and insufficient digital infrastructure create barriers for online interviews in particular.

Opportunities for Enhancing Qualitative Tourism Research

Research opportunities in qualitative tourism studies for India could be found through the implementation of digital methods and interdisciplinary research approaches. Digital ethnography and social media analysis together with participatory research methods enable researchers to study tourist experiences and consumer behavior and cultural narratives through approaches that extend beyond fieldwork boundaries. The combination of disciplinary areas such as tourism research with technology and sustainability and cultural studies enables holistic insights for tourism development and policy-making processes. Qualitative research needs to adapt to current tourism patterns because this approach enables researchers to understand the changing Indian tourism environments.

CONCLUSION AND RECOMMENDATIONS

This research examines the challenges and prospects of conducting qualitative tourism research in India through virtual interviews with tourism scholars, policymakers, and industry operator. Research findings show methodological restrictions and ethical considerations along with accessibility barriers stand as main challenges but digital ethnography together with interdisciplinary teamwork and technological research tools provide important opportunities.

Research quality in tourism can improve through the adoption of three methods including digital storytelling and visual ethnography and participatory approaches. Enhancing ethical training should include privacy protection education and cultural sensitivity training alongside digital literacy programs which help researchers gain better participant engagement.

Theoretical and Practical Implications

This theoretical research demonstrates the value of methodological pluralism in tourism studies by promoting non-traditional research methods that extend beyond qualitative approaches. The research supports The qualitative research requires flexibility to evolve with changing tourism environments by integrating technological methods and diverse academic perspectives for a more comprehensive analysis.

Research practice demands institutional backing together with specialized training for digital qualitative methodologies that include virtual ethnography and AI-based analysis. Interdisciplinary research teams should receive funding from policymakers to establish collaborations between academic institutions and industry that generate evidence-based policies for tourism. Research findings from qualitative investigations enable hotels and tour operators and tourism boards to enhance their marketing plans as well as strengthen customer interactions.

Limitations and Future Research

The research faces limitations because it works with a small number of tourism researchers which reduces the transferability of discovered findings. The research would benefit from greater participant diversity because local communities together with tourists should be added to the study to gain broader insight. The research methodology that depended on online interviews potentially eliminated rural participants due to their restricted digital access. Future research should combine different data collection techniques by using both face-to-face interviews and observation studies depending on project feasibility. Research needs to investigate the influence of modern technologies including AI and virtual reality and blockchain on qualitative tourism research as these developments present new methods for gathering data and developing policies.

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